5211379 V0.1

Quick guide

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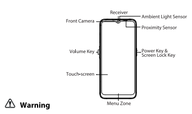
oppo

English

Greetings from OPPO Mobile

This guide will show you how to use the phone and its important functions. You may also visit OPPO official website to get more information about the phone.



Warning

- Do not place the phone or battery near or inside heating equipment, cooking equipments, high pressure vessels (such as microwave ovens, induction cooker, electric oven, heater, pressure cooker, water heater, gas stove, etc.) to prevent the battery overheating which may lead to an explosion.
- The original charger, data cable and battery shall be used. Unapproved chargers, data cables, or batteries that are not certified by the manufacturer may result in electric shock, fire, explosion, or other hazards.
- Back cover can't be removed.
- When charging, please place the device in an environment that has a normal room temperature and good ventilation. It is recommended to charge the device in an environment with temperature ranging from 5°C~35°C.

How to reboot the phone

Press and hold the Power Button and Volume Up Button at the same time until the OPPO boot animation is displayed to reboot the phone.

How to Transfer Old Mobile Content to a New Mobile

You can use OPPO Clone Phone to easily transfer photos, videos, music, contacts, messages, apps, etc from your old phone to the new one.

1. If you have an old Android phone, first scan the QR code below, then download and install Clone Phone, next open Clone Phone on both the new and old phones, and follow the on-screen instructions to complete the operation.

https://i.clonephone.coloros.com/download

2. If you have an old iPhone, open Clone Phone on the new phone directly, and follow on-screen instructions to sign in to iCloud account and sync the files.

Standard accessories

You are provided with the following standard accessories:
1 Phone, 1 Charger, 1 Earphone, 1 USB data cable, 1 Safety Guide, 1 Quick Guide, 1 SIM Ejector Tool, 1 Protective Case.

Specification

Product		CPH1931
Main screen parameter		16.5cm(6.5")
Dimension		163.6×75.6×9.1(mm)
Battery		4880mAh/18.88Wh(Min) 5000mAh/19.35Wh(Typ)
Camera		12Megapixels+8Megapixels +2Megapixels+2Megapixels Rear 8Megapixels Front
Operating temperature		0°C~35°C
SAR Values	CE SAR	<2.0W/kg(Head) <2.0W/kg(Body)

Radio Waves Specifications		
Radio	Frequency	Max. Output Power
GSM	850MHz/900MHz	32.5±1.5dBm
	1800MHz/1900MHz	30±1dBm
WCDMA	Bands 1/5/8	23±1.5dBm
LTE FDD	Bands 1/3/20/28	23±1dBm
	Bands 5/8	23.5±1dBm
	Band 7	22.5±1dBm
LTE TDD	Bands 38/40/41	23±1dBm
Bluetooth	2.4-2.4835GHz	10±2dBm(EIRP)
2.4G Wi-Fi	2.4-2.4835GHz	15±1.5dBm(EIRP)
5G Wi-Fi	5.15-5.35GHz; 5.47-5.725GHz	15±1.5dBm(EIRP)
	5.725-5.85GHz	12±1.5dBm(EIRP)
NFC	13.56MHz	≤42dBuA/m @10m

Russian

Благодарим за выбор смартфона OPPO

В данном руководстве пользователя описаны наиболее важные функции смартфона. Для получения более подробной информации о телефоне вы можете посетить официальный веб-сайт OPPO.

Внимание!

- Не кладите телефон и аккумулятор вблизи отопительного оборудования, устройств для приготовления пищи, приборов высокого давления (таких как СВЧ-печи, индукционные плиты, электрические плиты, нагреватели, кастрюли-скороварки, водонагреватели, газовые плиты и т.п.), а также не помещайте их внутрь этих устройств. Это может привести к перегреву и взрыву аккумулятора.
- Используйте только оригинальное зарядное устройство, кабель для передачи данных и аккумулятор. Использование зарядных устройств, кабелей для передачи данных и аккумуляторов, не одобренных производителем телефона, может привести к удару электрическим током, возгоранию, взрыву и иным опасным последствиям.
- Во время зарядки устройство должно находиться при нормальной комнатной температуре и в условиях хорошей вентиляции. Рекомендуется заряжать устройство при температуре окружающей среды от 5°C до 35°C.
- Заднюю крышку снять невозможно.

Как перезагрузить телефон

Одновременно зажмите и удерживайте кнопки питания и увеличения громкости (+) до появления окна загрузки OPPO.

Как перенести информацию из памяти старого телефона на новый телефон?

Для переноса изображений, видео, музыки, контактов, сообщений, приложений и других данных со старого телефона на новый Вы можете воспользоваться функцией OPPO «Создать копию телефона».
1. Если на Вашем старом телефоне установлена операционная система Android, отсканируйте этим телефоном QR-код, приведённый ниже, и установите приложение «Копия телефона». Затем откройте приложение «Копия телефона» на старом и новом телефонах и следуйте подсказкам на экране.

https://i.clonephone.coloros.com/download

2. Для переноса данных с iPhone откройте «Копия телефона» на новом телефоне и следуйте подсказкам на экране для входа в свой аккаунт iCloud и синхронизации файлов.

Комплектация

В комплект входит:
телефон - 1 шт., зарядное устройство - 1 шт., гарнитура - 1 шт., USB-кабель - 1 шт., Руководство по безопасности - 1 шт., Краткое руководство пользователя - 1 шт., инструмент для извлечения SIM-карты - 1 шт., защитный чехол - 1 шт.

Спецификации

Модель		CPH1931
Экран		16,5 см (6,5")
Размер		163,6×75,6×9,1(мм)
Емкость аккумулятора		4880мА•ч/18,88Вт (min) 5000мА•ч/19,35Вт(Typ)
Камера		Основная: 12 Мпикс +8Мпикс +2Мпикс +2 Мпикс Фронтальная: 8 Мпикс
Условия использования		0°C-35°C
Уровень SAR	CE SAR	<2,0W/kg (для головы) <2,0W/kg (для тела)

Характеристики радиосигналов		
Радио	Частота	Макс. выходная мощность
GSM	850MHz/900MHz	32,5±1,5dBm
	1800MHz/1900MHz	30±1dBm
WCDMA	Bands 1/5/8	23±1,5dBm
LTE FDD	Bands 1/3/20/28	23±1dBm
	Bands 5/8	23,5±1dBm
	Band 7	22,5±1dBm
LTE TDD	Bands 38/40/41	23±1dBm
Bluetooth	2,4-2,4835GHz	10±2dBm(EIRP)
2,4G Wi-Fi	2,4-2,4835GHz	15±1,5dBm(EIRP)
5G Wi-Fi	5,15-5,35GHz; 5,47-5,725GHz	15±1,5dBm(EIRP)
	5,725-5,85GHz	12±1,5dBm(EIRP)
NFC	13,56MHz	≤42dBuA/m @10m

Kazakh

OPPO ұялы телефонын тандағаныңызға рахмет

Бұл нұсқаулық телефонды пайдалану жолын және оның маңызды функцияларын көрсетеді. Сонымен қатар, телефон туралы көбірек ақпарат алу үшін OPPO ресми сайтына кіріңіз.

Ескерту

- Жарылуға себеп болуы мүмкін батареяның қызып кетуін болдырмау үшін телефонды немесе батареяны жылыту жабдықтарының, пlitилдаңдың, жоғары қысымды ыдыстардың (мысалы: микротолқынды пештер, индукциялық плита, электр плита, жылытқыш, жылдам қайнатқыш, су жылытқыш, газ пеші, т.б.) жанына немесе ішіне қоймаңыз.
- Тұпнұсқа зарядтағышты, деректер кабелін және батареяны пайдалану керек. Рұқсат етілмеген зарядтағыштар, деректер кабельдері немесе өндіруші тарапынан сертификаттамаған батареялар электр тогының соғуына, өртке, жарылысқа немесе басқа қауіптерге себеп болады.
- Зарядтау кезінде құрылғыны қалыпты бөлме температурасы бар жақсы желдетілетін орынға қойыңыз. Құрылғыны 5°C~35°C температураны ортада зарядтауға кеңес беріледі.
- Артқы қақпақты алып тастау мүмкін емес.

Телефонды өшіріп-қосу жолы

Телефонды өшіріп-қосу үшін, Қуат түймесі мен Дыбысты арттыру түймесін OPPO іске қосылу анимациясы көрсетілгенше басып тұрыңыз.

Ескі телефонда сақталғандарымды жаңа телефонға қалай жібереуге болады

OPPO Clone Phone қолданбасын ескі телефоннан жаңа телефонға фотосуреттерді, бейнелерді, музыканы, контактілерді, хабарларды, қолданбаларды, т.б. оңай тасымалдау үшін пайдалануға болады.
1. Егер сізде ескі Android телефоны болса, алдымен төмендегі QR кодты сканерлеңіз, одан кейін Clone Phone қолданбасын жүктеп алыңыз, орнатыңыз да, жаңа және ескі телефонда Clone Phone қолданбасын ашыңыз, операцияны аяқтау үшін экрандағы нұсқауларды орындаңыз.

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2. Егер сізде ескі iPhone болса, жаңа телефонда тікелей Clone Phone қолданбасын ашыңыз. iCloud тіркеліпсіз кіру үшін экрандағы нұсқауларды орындаңыз және файлдарды синхрондаңыз.

Стандартты керек-жарақтар

Сізге келесі стандартты керек-жарақтар берілуді:
1 қорғаныш қаптамасы, 1 телефон, 1 зарядтағыш, 1 құлақаспап, 1 USB деректер кабелі, 1 қауіпсіздік нұсқаулығы, 1 қысқаша нұсқаулығы, 1 SIM шығару құралы.

Өнімділік параметрлері

Өнім		CPH1931
Басты экран параметрлері		6,5дюйм
Өлшемі		163,6×75,6×9,1(mm)
Батарея		4880mAh/18,88Wh(Min) 5000mAh/19,35Wh(Typ)
Камера		Артқы: 12 мегапиксель+8 мегапиксель +2 мегапиксель+2 мегапиксель Алдыңғы: 8 мегапиксель
Жұмыс температурасы		0°C-35°C
АЖК мәндері	CE АЖК	<2,0W/kg (бас) <2,0W/kg (дене)

Радиотолқындардың спецификациясы		
Радиотолқын	Жиілік	Макс. шығыс қуат
GSM	850MHz/900MHz	32,5±1,5dBm
	1800MHz/1900MHz	30±1dBm
WCDMA	Bands 1/5/8	23±1,5dBm
LTE FDD	Bands 1/3/20/28	23±1dBm
	Bands 5/8	23,5±1dBm
	Band 7	22,5±1dBm
LTE TDD	Bands 38/40/41	23±1dBm
Bluetooth	2,4-2,4835GHz	10±2dBm(EIRP)
2,4G Wi-Fi	2,4-2,4835GHz	15±1,5dBm(EIRP)
5G Wi-Fi	5,15-5,35GHz; 5,47-5,725GHz	15±1,5dBm(EIRP)
	5,725-5,85GHz	12±1,5dBm(EIRP)
NFC	13,56MHz	≤42dBuA/m @10m

Ukraine

Вас вітає OPPO Mobile

Цей посібник покаже Вам, як користуватися телефоном та його найважливішими функціями. Ви також можете відвідати офіційний сайт OPPO, щоб отримати більше інформації про телефон.

Попередження

- Не розміщуйте телефон або акумулятор поблизу або всередині опалювального обладнання, обладнання для приготування їжі, ємностей високого тиску (наприклад, мікрохвильові печі, індукційна плита, електрична піч, нагрівач, скороварка, водонагрівач, газова плита тощо), щоб запобігти перегріванню акумулятора, що може призвести до вибуху.
- Потрібно використовувати оригінальний зарядний пристрій, кабель даних та акумулятор. Незатверджені зарядні пристрої, кабелі даних або акумулятори, які не сертифіковані виробником, можуть призвести до ураження електричним струмом, пожежі, вибуху або інших небезпечних ситуацій.
- Під час зарядження розміщуйте пристрій у приміщенні з нормальною кімнатною температурою та гарною вентиляцією. Рекомендується заряджати пристрій в середовищі з температурою 5°C~35°C.
- Задню кришку знімати заборонається.

Як перезавантажити телефон

Натисніть і утримуйте кнопку живлення і кнопку збільшення гучності одночасно, доки не з'явиться завантажувальна анімація OPPO, щоб перезавантажити телефон .

Як перенести вміст Вашого старого мобільного телефону на новий

Ви можете скористатися OPPO Clone Phone, щоб легко переносити фотографії, відео, музику, контакти, повідомлення, програми тощо зі старого телефону на новий.
1. Якщо у вас є старий телефон Android, спершу відскануйте QR код нижче, а потім завантажте та встановіть Clone Phone, потім відкрийте Clone Phone як на новому, так і на старому телефоні, далі виконайте інструкції на екрані, щоб завершити операцію.

https://i.clonephone.coloros.com/download

2. Якщо у вас є старий iPhone, відкрийте Clone Phone безпосередньо на новому телефоні та виконайте вказівки на екрані, щоб увійти до облікового запису iCloud і синхронізувати файли.

Стандартні аксесуари

В комплект постачаються наступні стандартні аксесуари:
1 телефон, 1 зарядний пристрій, 1 навушники, 1 кабель даних USB, 1 посібник із заходів безпеки, 1 короткий посібник,1 інструмент видалення SIM-карти, 1 захисний чохол.

Спецификація

Продукт		CPH1931
Параметри головного екрана		16,5см(6,5")
Розмір		163,6x75,6x9,1(mm)
Акумулятор		4880 мА год./18,88 Вт год. (Min) 5000 мА год./19,35 Вт год. (Typ)
Камера		Задня камера: 12 мегапікселів + 8 мегапікселя + 2 мегапікселя + 2 мегапікселя Фронтальна камера: 8 мегапікселів
Робоча температура		0°C-35°C
Значення SAR	CE SAR	<2,0 Вт/кг (кришка) <2,0 Вт/кг (корпус)

Характеристики радіохвиль		
Відео	Частота	Макс. вихідна потужність
GSM	850MHz/900MHz	32,5±1,5dBm
	1800MHz/1900MHz	30±1dBm
WCDMA	Bands 1/5/8	23±1,5dBm
LTE FDD	Bands 1/3/20/28	23±1dBm
	Bands 5/8	23,5±1dBm
	Band 7	22,5±1dBm
LTE TDD	Bands 38/40/41	23±1dBm
Bluetooth	2,4-2,4835GHz	10±2dBm(EIRP)
2,4G Wi-Fi	2,4-2,4835GHz	15±1,5dBm(EIRP)
5G Wi-Fi	5,15-5,35GHz; 5,47-5,725GHz	15±1,5dBm(EIRP)
	5,725-5,85GHz	12±1,5dBm(EIRP)
NFC	13,56MHz	≤42dBuA/m @10m

The N-Mark is a trademark or registered trademark of NFC Forum, Inc. in the United States and in other countries.

Hi-Res AUDIO

This product is conformed to High-Resolution Audio standard defined by Japan Audio Society.
The High-Resolution Audio logo is used under license from Japan Audio Society.

Headphone supplied as accessary of this product is not complied with "Hi·Res Audio Logo" Standard.
To experience Hi·Res, you need to purchase an OPPO Hi·Res headset accessory or other Hi·Res headsets.

Some content may differ from your device depending on the region, service provider, or software version, and is subject to change without prior notice.

OPPO Mobile Warranty Information

I: Service Terms

Thank you for using OPPO mobile phone. We will provide our product with comprehensive warranty services in accordance with applicable national laws and regulations. In case of any conflict between the following policies and the National Policies, or Commissions, the national policies shall prevail.

1. Within 24 months from the purchasing date, in the event that performance failure occurs from normal use, consumer can claim for maintenance. The accessories such as charger, data cable, earphone and battery (including internal battery) have a 12-month warranty.
2. Please be sure to fill in your mobile phone warranty card in a complete, correct and truthful manner, ask the dealer to issue an invoice and keep it in a safe place.
3. Valid purchase invoice: the invoice shall indicate the serial number of the mobile phone, factory serial number (batch number) of the accessories (battery and charger), product model, sales date, Seller's seal, amount and so on.
4. A valid warranty card and invoice are essential for protecting your warranty rights. (Valid warranty card and invoice: the information filled in shall be complete, true and correct without alteration). If you lose the valid invoice and warranty card and are unable to provide us with a photocopy of them, we will provide your mobile phone with a 24-month warranty service begin-ning from the 90th day after the manufacturing date of your mobile phone.
5. Our warranty does not cover the other accessories for the product (for instance: the user manual, warranty card, etc).

⚠ Note: Warranty service will only be provided in the specific country where the OPPO product was originally purchased.

II: Warranty Instructions and Conditions

1. Your warranty (please refer to the Warranty Information Card) is only valid under normal use of your device. All man-made damages and any of the following conditions are out of free warranty, but a repair can be still implemented at your own cost:
   - A. The warranty period has expired;
   - B. Damage caused by human factors, including damages caused by usage under improper operating environment and the failure to the user manual;
   - C. The customer disassembles, repairs or modifies the device without the Company's authorization or has it repaired at a repair shop that is not included in the Company's approved repair network;
   - D. Damage caused by a force majeure (such as floods, fires, earthquakes and lightning);
   - E. The user is unable to provide the warranty card and valid proof of purchase or the product model and barcode do not match or are altered ;
   - F. Natural wear and tear of the product (such as casing, keypad, display screen, antenna and other accessories) ;
   - G. Faults, damages or defects not caused by the company;
   - H. Barcode and warranty labels are damaged and unrecognizable.
2. Others
   - A. External damages (including wear, tear, and scratches) are not entitled to the warranty service;
   - B. Faults caused by the Internet and wireless information service providers (operators) are not covered by the warranty;
   - C. Our warranty does not cover services verbally promised bythe dealer which violate principles set forth on the warrantycard. For products that meet the manufacture warrantyservice, you can bring or send your device to OPPO servicecentre for assessment. If any accessory is faulty, the faulty accessory will be replaced.
3. If any of our product requires repair since water enters thedevice or it is seriously damaged by human factors, the customer will be notified by OPPO service centre with a quote price.
4. All components, parts and accessories replaced during the warranty period shall become the property of the Company.

III: Considerations for Sending the Device for Repair and Collecting It

1. When completing the OPPO Mobile Phone Repair Form, the customer must fill in valid information in clear handwriting as required (name, address, phone number and fault symptoms);
2. Before sending your device for repair, please back up all information and data you have saved on the mobile phone (such as phone numbers, text messages and pictures) before you delete them to prevent loss or damage during the testing and inspection process. In any circumstances, OPPO Customer Service Centre and its staff will not be responsible or obligated to back up or recover your information and data, or accept responsibility for any consequence arising from the loss, damage or leakage of your information and data. Please ensure the legality of the information and data you have saved. To respect your privacy, we will not transmit, backup or examine your information and data(unless they are necessary for us to provide you with services), and we reserve the right to refuse to provide services for illegal content;
3. The Customer shall collect the mobile phone by presenting the OPPO Mobile Phone Repair Form. In case the Customer loses the Customer Copy, the Customer shall go through the loss reporting procedures with his/her personal ID or valid proof of identity before collecting the mobile phone.

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Warranty Card 1

User Information

User Name : _____

Phone No. : _____

User Address : _____

Zip Code : _____

E-mail : _____

Product Information & Dealer Information

Model/Color/IMEI : _____

Dealer's Name : _____

Date of purchase (DD/MM/YY) : _____

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Warranty Card 2

User Information

User Name : _____

Phone No. : _____

User Address : _____

Zip Code : _____

E-mail : _____

Product Information & Dealer Information

Model/Color/IMEI : _____

Dealer's Name : _____

Date of purchase (DD/MM/YY) : _____

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Statement

'The Safety Guide' contains information regarding safety, operation and customer service. Before using the OPPO smartphone, please read all the instructions and the security information below, and keep it for backup. More detailed instructions are kept in this product as an electronic file. Please read the built-in instructions on the OPPO smartphone.For the latest information, please visit http://www.oppo.com.

Security information

This mobile phone is suitable for working in an environment of 0°C to 35°C. Temperature for storage should be between -20°C and 45°C. Excessively high or low temperatures can affect the use of mobile phones and even damage the mobile phone and battery. When using this mobile phone, please avoid places near telephone, television, radio, and office automation machines. Please charge this mobile phone in an environment between 5°C and 35°C, so as not to reduce battery performance and standby time. If the phone has a flash charging function, it may not be able to enter the flash charging mode when the temperature is below 15°C or over 35°C.

The operating system of this product supports official system updates. If the user rooted the ROM system of any third party or modified the system file by cracking, it may lead to security risks of the system. OPPO will not provide any support nor take any responsibility for the final use in these cases.

Battery precautions in use

Please do not weld battery terminals. Otherwise, it may cause battery leakage, overheat, explosion and fire.

Please do not press or pierce the battery with hard objects (for example needle or other sharp objects), to avoid damage, battery leak, overheating or fire.

- Battery liquid may be harmful if contacted with skin or clothes, your skin might be hurt. Please immediately wash it with water, or go to hospital at once to seek medical help if necessary.
- If there are any abnormalities like high temperature, discoloration, distortion, bulging, leakage, etc. during operation, charging or preservation, please cease to use the device.
- Do not expose the battery liquid to eyes. It might cause potential blindness. When happens, wash your eyes immediately or go to the hospital if serious.
- Do not disassemble or modify the battery, as it may cause battery leakage, overheating, explosion or fire.
- Do not place or use the battery near fire, heater or other high temperature places. Otherwise, it may cause battery leakage, overheat, explosion or fire.
- If there is battery leakage or strange smell, please immediately move it from open flame in order to avoid fire or explosion.
- Please keep the battery away from moist or wet areas from moisture. Otherwise, it may cause battery overheat, fuming and corrosion.
- Do not place the battery directly in sunlight, or other high temperature areas. Otherwise, battery leakage and overheating may make battery performance descend and service life affected. Keep the battery in a well-ventilated area.
- Do not use the battery or connect it with a high-voltage power supply, otherwise it may cause a short circuit or burst.
- The battery can be charged and discharged hundreds of times at least, but it will eventually wear out.
- Do not dispose the battery as household waste. Dispose the battery according to local regulations.
- Caution: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

⚠ Warning: Please do not charge the battery over 12 hours.

Other matters of attention

- Adapter shall be installed near the equipment and shall be easily accessible.
- If any part of the product is cracked or damaged, discontinue use immediately and contact the OPPO Service Center.
- To prevent possible hearing damage, do not listen at high volume levels for long periods.

CE certification information (SAR)

This device was tested for typical body-worn operations with the back of the handset kept 0.5cm away. To maintain compliance with RF exposure requirements, use accessories that maintain a 0.5cm separation distance between the user's body and the back of the handset.

The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with RF exposure requirements, and should be avoided.

If you are using pacemaker, hearing aid, cochlear implant or other device, please use the phone according to the doctor's advice.

EU Declaration of Conformity (DoC)

Hereby, Guangdong OPPO Mobile Telecommunications Corp., Ltd. declares that this wireless device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: www.oppo.com/en/certification

Notice:

Observe national and local regulations where the device is used. This device may be restricted for use, depending on the local network.

The operation frequency in 5150-5350MHz of Wi-Fi 5G are restricted to indoor usage only.

Please check Radio Waves Specifications in the Quick Guide to see whether this product supports Wi-Fi 5G or not.

Waste Electrical and Electronic Equipment (WEEE)

This symbol means that according to local laws and regulations your product and/or its battery shall be disposed of separately from household waste. When this product reaches its end of life, user has the choice to give his product to a competent recycling organization. Proper recycling of your product will protect human health and the environment.

- OPPO Mobiles will seek shared responsibility and cooperation from customers in reducing the environmental impact of their products.
- OPPO Mobiles will comply with all the applicable laws related to WEEE management.

This user manual provides the product safety information. Before using the phone, please read the Safety Guide carefully.

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Safety Guide