

Important Tip
Please directly contact us or visit www.kyvol.com for more detailed instructions.
APP Downloading and Installation
Option 1:
Search for Kyvol from App Store™/Google Play™, then download and install it on your mobile device.
Option 2:
Scan the QR codes below to download and install.

APP Registration and Login
Launch Kyvol APP, register an account with your mobile phone number or a valid email address at your first use, then log in.
Note:
For a successful connection, please allow Kyvol APP to use your WLAN & Cellular Data when running it.
WiFi Connection
IMPORTANT:
For Your Robot:
Make sure the robot has enough power and the Power Switch of the robot is pressed to ON.

Option 1: Standard Mode
Flash Blue quickly
Flash Blue slowly
Solid Blue
Option 1: Standard Mode
Step 1: Tap the robot and select Kyvol Home, then enable it by tapping ENABLE TO USE.

Option 2: AP Mode
Step 1: Tap Devices at the bottom, then tap Echo & Alexa to show your Echo devices.
Option 2: AP Mode
Step 1: Tap Add Device.
Step 2: Select the model of your robot.
Step 3: Tap AP Mode on the top right corner.

Make sure the WiFi Status Indicator is flashing slowly.
Tip:
If the indicator doesn't flash slowly, please follow the steps below.
Step 1: Simultaneously press and hold [ON] and [OFF] on the robot for 3s until the WiFi Status Indicator is flashing quickly.
Step 2: Action 2b), simultaneously press and hold the two buttons again until the WiFi Status Indicator is flashing slowly.

Control the Robot with Amazon Alexa
Important:
Make sure the robot has enough power and the Power Switch of the robot is pressed to ON.
You have connected the robot to Kyvol APP.
Make sure you've installed Alexa APP on your mobile device.
Make sure the WiFi connection is stable.

Step 2: Tap Devices at the bottom, then tap Echo & Alexa to show your Echo devices.
Step 3: Enter the email address and password for logging in to the Kyvol App, then tap Authorize to continue.
Step 4: Tap CLOSE to close the page, then tap DISCOVER DEVICES to discover the robot vacuum which has been connected in the Kyvol App.

Control the Robot Vacuum with Google Assistant
Important:
Make sure the robot vacuum has enough power and has been powered on.
You have connected the robot vacuum to the Kyvol APP.
Make sure you've installed the Google Home APP on your mobile device.
Make sure the WiFi connection is stable.

Step 5: Tap Authorize, it will show you Kyvol Home is linked.
Step 6: Follow the instructions to set up the device to finish the settings.
Step 7: Tap [ON] and allow Google Home to access the microphone on your mobile device.

Step 4: Follow the instructions of the Google Home App to connect your Google Home Speaker to WiFi.
Then you can press the voice commands mentioned above to the speaker, and the robot vacuum will respond accordingly as well.
Troubleshooting Guide
Q1: How many schedules can I set by the APP?
Q2: Why does the app show that the robot vacuum is offline?
Q3: Why cannot the robot connect to WiFi?

Q4: Why cannot I control the robot with Alexa?
Q5: Why cannot I control the robot with Google Assistant?
Q6: How many robots can I connect to the same account?
Q7: How many accounts can I share the robot with?
Q8: Why does it limit on the number of accounts?
Q9: Why does the WiFi Status Indicator keep flashing green?

Customer Service
For FAQs and troubleshooting advice, please contact us via:
E-mail: support@kyvol.com
Line Chat: www.kyvol.com
Tel: (86)878 5986 UTC (1:30PM-6:00PM Monday to Friday) (English Only)

РУССКИЙ
Kyvol is happy to be of service.

Важный совет
Загрузка и установка приложения
Вариант 1.
Вариант 2.

Регистрация приложения и вход в систему
Вход
Для ввода пароля
Для сети WiFi
Руководство по устранению неисправностей

При подключении убедитесь, что робот и ваш мобильный устройство находятся недалеко от маршрутизатора.
Вариант 1. Стандартный режим
Вариант 2. Режим AP

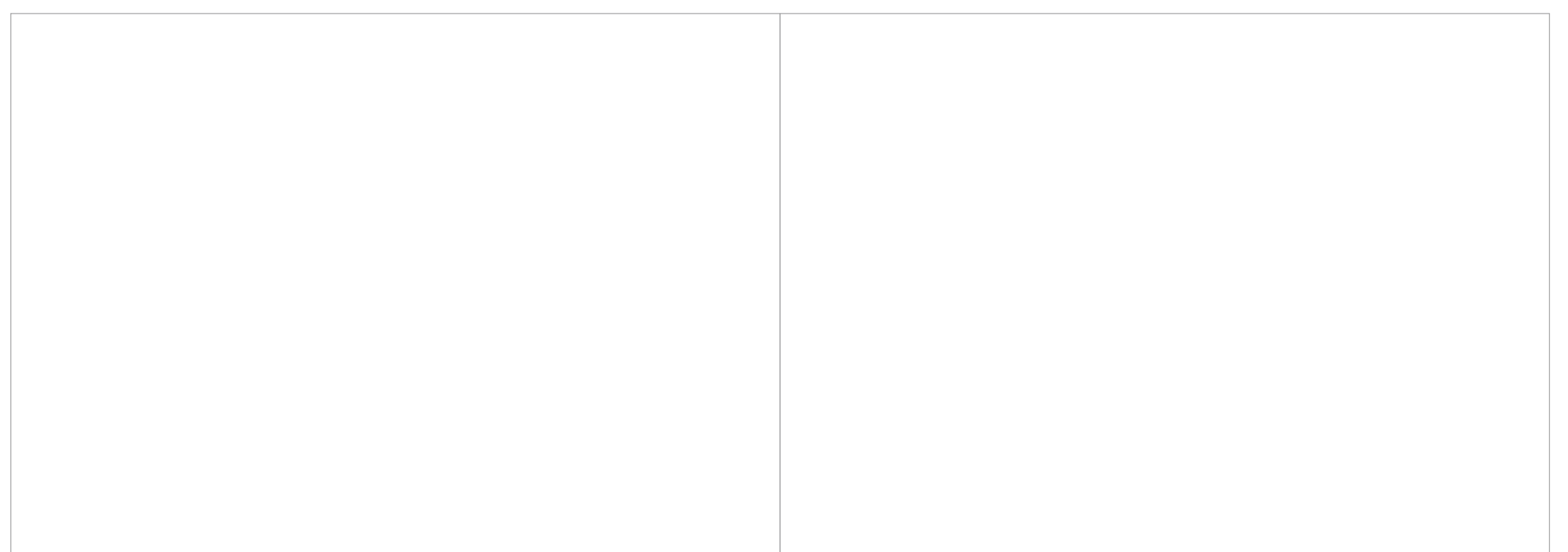
Выборите язык сети WiFi, затем на маршрутизаторе и выберите правильный пароль.
Выборите язык сети WiFi, затем на маршрутизаторе и выберите правильный пароль.

Убедитесь, что маршрутизатор настроен на стандартный режим.
Вариант 1.
Вариант 2.

Включите авторизацию Kyvol.
Включите меню Служба поддержки.
Включите меню.
Руководство по устранению неисправностей

В3. Почему робот не подключается к сети WiFi?
В4. Сколько роботов можно подключить к одному аккаунту?
В5. Сколько аккаунтов можно совместно использовать робот?
В6. Почему индикатор состояния сети WiFi продолжает мигать желтым цветом?

Служба поддержки
Для общих вопросов и советов по устранению неисправностей, пожалуйста, свяжитесь с нами через:
E-mail: support@kyvol.com
Line Chat: www.kyvol.com



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