

## Wireless Noise Canceling Stereo Headset

## Беспроводные стереонаушники с функцией шумоподавления

## шумоподавления

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| <p>https://rd1.sony.net/help/mdr/whch710n_h_zz/</p> | <div> <div><span><span>Reference Guide</span></span></div> <div><span><span>GB</span></span></div> </div> |
|                                                     | <div> <div><span><span>參考指南</span></span></div> <div><span><span>CT</span></span></div> </div>            |
|                                                     | <div> <div><span><span>참고 설명서</span></span></div> <div><span><span>KR</span></span></div> </div>          |
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– The antenna is built into the unit as indicated by the dotted line in the illustration (Fig. 1). The sensitivity of the Bluetooth communications can be improved by removing any obstacles between the connected Bluetooth device and the antenna of this unit.

- Bluetooth and Wi-Fi (IEEE802.11b/g/n) devices use the same frequency (2.4 GHz). When using the unit near a Wi-Fi device, electromagnetic interference may occur, resulting in noise, audio dropout, or the inability to connect. If this happens, try performing the following remedies:
  - Establish a connection between the unit and the Bluetooth device when they are at least 10 m away from the Wi-Fi device.
  - Turn off the Wi-Fi device when using the unit within 10 m of the Wi-Fi device.
  - Position the unit and the Bluetooth device as near as possible to each other.

- Microwaves emitting from a Bluetooth device may affect the operation of electronic medical devices. Turn off this unit and other Bluetooth devices in the following locations, as it may cause an accident:
  - in hospitals, near priority seating in trains, locations where inflammable gas is present, near automatic doors, or near fire alarms.

- The audio playback on this unit may be delayed from that on the transmitting device, due to the characteristics of Bluetooth wireless technology. As a result, the sound may not be in sync with the image when viewing movies or playing games.
- This product emits radio waves when used in wireless mode. When used in wireless mode on an airplane, follow flight crew directions regarding permissible use of products in wireless mode.

- The unit supports security functions that comply with the Bluetooth standard as a means of ensuring security during communication using Bluetooth wireless technology. However, depending on the configured settings and other factors, this security may not be sufficient. Be careful when communicating using Bluetooth wireless technology.
- Sony shall assume no responsibility for any damages or loss resulting from information leaks that occur when using Bluetooth communications.

- Connection with all Bluetooth devices cannot be guaranteed.
  - Bluetooth devices connected with the unit must comply with the Bluetooth standard prescribed by Bluetooth SIG, Inc., and must be certified as compliant.
  - Even when a connected device complies with the Bluetooth standard, there may be cases where the characteristics or specifications of the Bluetooth device make it unable to connect, or result in different control methods, display, or operation.
  - When using the unit to perform hands-free talking on the phone, noise may occur depending on the connected device or the communication environment.
- Depending on the device to be connected, it may require some time to start communications.

#### If sound skips frequently during playback

- The situation may be improved by changing the wireless playback quality settings or fixing the wireless playback mode to SBC on the transmitting device. For details, refer to the operating instructions supplied with the transmitting device.
- When listening to music from a smartphone, the situation may be improved by closing unnecessary apps or restarting the smartphone.

#### On the use of calling apps for smartphones and computers

- This unit supports normal incoming calls only. Calling apps for smartphones and computers are not supported.

#### On charging the unit

- This unit can be charged using USB only. A computer with a USB port or a USB AC adaptor is required for charging.
- Be sure to use the supplied USB Type-C cable.
- When charging, the unit cannot be turned on and the Bluetooth and noise canceling functions cannot be used.
- If the unit is not used for a long time, the rechargeable battery may become depleted quickly. The battery will be able to hold a proper charge after it is discharged and recharged several times.
- When storing the unit for a long time, charge the battery once every six months to prevent over-discharge.
- If the rechargeable battery becomes depleted extremely quickly, it should be replaced with a new one. Please contact your nearest Sony dealer for a battery replacement.

#### If the unit does not operate properly

- Follow the procedure below to reset the unit (Fig. 1B).
  - Press the ○ and NC/AMB buttons simultaneously while the unit is charging. The unit is reset. When the unit is reset, the pairing information in the unit is not deleted.
  - If the problem persists even after the unit is reset, perform the procedure below to initialize the unit. Disconnect the USB Type-C cable and turn off the unit. Press and hold the ○ and ■ buttons simultaneously for at least 7 seconds. The indicator (blue) flashes 4 times, the unit is initialized, and the unit is reset to factory settings. All pairing information is deleted.
  - After the unit is initialized, it may not connect to your iPhone or computer. If this happens, delete the pairing information of the unit from the iPhone or computer, and then pair them again.

#### On the noise canceling function

- The noise canceling function senses external ambient noise (such as the noise inside a vehicle or the sound of air conditioning inside a room) with built-in microphones, and produces an equal-but-opposite sound that cancels out the ambient noise.
  - The noise canceling effect may not be pronounced in a very quiet environment, or some noise may be heard.
  - The noise canceling function works for noise in the low frequency band primarily. Although noise is reduced, it is not canceled completely.
  - When you use the unit in a train or a car, you may occur depending on street conditions.
  - Mobile phones may cause interference and noise. Should this occur, locate the unit further away from the mobile phone.
  - Depending on how you wear the unit, the noise canceling effect may vary or a beeping sound (howling) may occur. If this happens, take off the unit and put it back on again.
  - Do not cover the microphones of the unit with your hands or other objects. Doing so may prevent the noise canceling function or the Ambient Sound Mode from working properly, or may cause a beeping sound (howling) to occur. If this happens, take your hands or other object off of the microphones of the unit (Fig. 1B).

#### Notes on wearing the unit

- Because the headphones achieve a tight seal over the ears, forcibly pressing them against your ears or quickly pulling them off can result in eardrum damage. When wearing the headphones, the speaker diaphragm may produce a click sound. This is not a malfunction.

#### Other notes

- Do not subject the unit to excessive shock.
- When you use the unit as wired headphones, use the supplied headphone cable only. Make sure that the headphone cable is firmly inserted.
- The Bluetooth function will not work with a mobile phone, depending on the signal conditions and the surrounding environment.
- Do not apply weight or pressure to the unit for long periods, including when it is stored, as it may cause deformation.
- If you experience discomfort while using the unit, stop using it immediately.
- The earpads may be damaged or deteriorate with long-term use and storage.

#### Cleaning the unit

- When the outside of the unit is dirty, clean it by wiping with a soft dry cloth. If the unit is particularly dirty, soak a cloth in a dilute solution of neutral detergent, and wring it well before wiping. Do not use solvents such as thinner, benzene, or alcohol, as they may damage the surface.
- If you have any questions or problems concerning this unit that are not covered in this manual, please consult your nearest Sony dealer.

|                                                                                                                                                                                                    |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div> <div><span><span>Replacement parts: earpads</span></span></div> <div><span><span>Please consult your nearest Sony dealer for information about replacement parts.</span></span></div> </div> |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Location of the serial number label
See Fig. 1B

### Specifications

| Headset                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div> <div><span><span>Power source:</span></span></div> <div><span><span>DC 3.7 V: Built-in Lithium-ion rechargeable battery</span></span></div> <div><span><span>7.2 V: When charged using USB</span></span></div> <div><span><span>Operating temperature:</span></span></div> <div><span><span>0 °C to 40 °C</span></span></div> <div><span><span>Rated power consumption:</span></span></div> <div><span><span>2.0 W</span></span></div> <div><span><span>Usage hours:</span></span></div> <div><span><span>When connecting via the Bluetooth device</span></span></div> <div><span><span>Music playback time:</span></span></div> <div><span><span>Max. 35 hours (NC ON),</span></span></div> <div><span><span>Max. 40 hours (Ambient Sound Mode),</span></span></div> <div><span><span>Max. 45 hours (NC OFF)</span></span></div> <div><span><span>Communication time:</span></span></div> <div><span><span>Max. 35 hours (NC ON),</span></span></div> <div><span><span>Max. 35 hours (Ambient Sound Mode),</span></span></div> <div><span><span>Max. 40 hours (NC OFF)</span></span></div> <div><span><span>Standby time:</span></span></div> <div><span><span>Max. 35 hours (NC ON),</span></span></div> <div><span><span>Max. 40 hours (Ambient Sound Mode),</span></span></div> <div><span><span>Max. 45 hours (NC OFF)</span></span></div> <div><span><span>When connecting via the headphone cable with NC ON:</span></span></div> <div><span><span>Max. 50 hours</span></span></div> <div><span><span>Note: Usage hours may be shorter depending on the Codec and the conditions of use.</span></span></div> <div><span><span>Charging time:</span></span></div> <div><span><span>Approx. 7 hours</span></span></div> <div><span><span>(About 60 minutes of music playback is possible after 10 minutes charging.)</span></span></div> <div><span><span>Note: Charging and usage hours may be different depending on the conditions of use.</span></span></div> <div><span><span>Charging temperature:</span></span></div> <div><span><span>5 °C to 35 °C</span></span></div> <div><span><span>Mass:</span></span></div> <div><span><span>Approx. 223 g</span></span></div> <div><span><span>Impedance:</span></span></div> <div><span><span>72 Ω (1 kHz) (when connecting via the headphone cable with the unit turned on)</span></span></div> <div><span><span>33 Ω (1 kHz) (when connecting via the headphone cable with the unit turned off)</span></span></div> <div><span><span>Sensitivity:</span></span></div> <div><span><span>94 dB/mW (when connecting via the headphone cable with the unit turned on)</span></span></div> <div><span><span>100 dB/mW (when connecting via the headphone cable with the unit turned off)</span></span></div> <div><span><span>Frequency response:</span></span></div> <div><span><span>7 Hz - 20,000 Hz (JEITA) (when connecting via the headphone cable with the unit turned on)</span></span></div> <div><span><span>Included items:</span></span></div> <div><span><span>Wireless Noise Canceling Stereo Headset (1)</span></span></div> <div><span><span>USB Type-C® cable (USB-A to USB-C®) (approx. 20 cm) (1)</span></span></div> <div><span><span>Headphone cable (approx. 1.2 m) (1)</span></span></div> </div> |

| Communication specification                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div> <div><span><span>Communication system:</span></span></div> <div><span><span>Bluetooth Specification version 5.0</span></span></div> <div><span><span>Outputs:</span></span></div> <div><span><span>Bluetooth Specification Power Class 2</span></span></div> <div><span><span>Maximum communication range:</span></span></div> <div><span><span>Line of sight approx. 10 m*</span></span></div> <div><span><span>Frequency band:</span></span></div> <div><span><span>2.4 GHz band (2,400 MHz - 2,483.5 MHz)</span></span></div> <div><span><span>Compatible Bluetooth profiles†:</span></span></div> <div><span><span>A2DP / AVRCP / HFP / HSP</span></span></div> <div><span><span>Supported Codec‡:</span></span></div> <div><span><span>SBC / AAC</span></span></div> <div><span><span>Support range (A2DP):</span></span></div> <div><span><span>20 Hz - 20,000 Hz (Sampling frequency 44.1 kHz)</span></span></div> </div> |

- The actual range will vary depending on factors such as obstacles between devices, magnetic fields around a microwave oven, static electricity, reception sensitivity, antenna's performance, operating system, software application, etc.
- Bluetooth standard profiles indicate the purpose of Bluetooth use for communications between devices.
- Codec: Audio signal compression and conversion format

| Communication specification                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div> <div><span><span>Communication system:</span></span></div> <div><span><span>Bluetooth Specification version 5.0</span></span></div> <div><span><span>Outputs:</span></span></div> <div><span><span>Bluetooth Specification Power Class 2</span></span></div> <div><span><span>Maximum communication range:</span></span></div> <div><span><span>Line of sight approx. 10 m*</span></span></div> <div><span><span>Frequency band:</span></span></div> <div><span><span>2.4 GHz band (2,400 MHz - 2,483.5 MHz)</span></span></div> <div><span><span>Compatible Bluetooth profiles†:</span></span></div> <div><span><span>A2DP / AVRCP / HFP / HSP</span></span></div> <div><span><span>Supported Codec‡:</span></span></div> <div><span><span>SBC / AAC</span></span></div> <div><span><span>Support range (A2DP):</span></span></div> <div><span><span>20 Hz - 20,000 Hz (Sampling frequency 44.1 kHz)</span></span></div> </div> |

| System requirements for battery charge using USB                                                                                                           |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div> <div><span><span>A commercially available USB AC adaptor capable of supplying an output current of 0.5 A (500 mA) or more</span></span></div> </div> |

| System requirements for battery charge using USB                                                                                                           |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div> <div><span><span>A commercially available USB AC adaptor capable of supplying an output current of 0.5 A (500 mA) or more</span></span></div> </div> |

| System requirements for battery charge using USB                                                                                                           |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div> <div><span><span>A commercially available USB AC adaptor capable of supplying an output current of 0.5 A (500 mA) or more</span></span></div> </div> |

| System requirements for battery charge using USB                                                                                                           |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div> <div><span><span>A commercially available USB AC adaptor capable of supplying an output current of 0.5 A (500 mA) or more</span></span></div> </div> |

| System requirements for battery charge using USB                                                                                                           |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div> <div><span><span>A commercially available USB AC adaptor capable of supplying an output current of 0.5 A (500 mA) or more</span></span></div> </div> |

| System requirements for battery charge using USB                                                                                                           |
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| <div> <div><span><span>A commercially available USB AC adaptor capable of supplying an output current of 0.5 A (500 mA) or more</span></span></div> </div> |

| System requirements for battery charge using USB                                                                                                           |
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| System requirements for battery charge using USB                                                                                                           |
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| System requirements for battery charge using USB                                                                                                           |
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| System requirements for battery charge using USB                                                                                                           |
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| System requirements for battery charge using USB                                                                                                           |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div> <div><span><span>A commercially available USB AC adaptor capable of supplying an output current of 0.5 A (500 mA) or more</span></span></div> </div> |

| System requirements for battery charge using USB                                                                                                           |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|
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| System requirements for battery charge using USB |
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